

Customer Portal

Provide 24/7 online customer selfservice facilities with the Experlogix Digital Commerce Customer Portal.

The Experlogix Digital Commerce Customer Portal is an award-winning, cloud-based SaaS solution that offers your customers the convenience of online self-service 24/7, 365 days a year.

Our out-of-the-box product will streamline and automate your sales and customer support processes and allows your customers to order directly into your ERP system, anytime.



Some benefits of the Experlogix Digital Commerce Portal

- · Real-Time ERP Integration
- · Streamline & Automate Business Processes
- · Improve Customer Experience
- · Improve Customer Retention

- · Provide Customer 24/7 Self-Service Facilities
- · Provide Customers w/ Real-Time Information
- · Reduce Business Costs

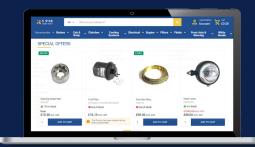






Built to Help You Streamline Your Business

The Experlogix Digital Commerce Customer Portal is mobile-friendly, easily scalable, and integrates in real-time with your ERP software, providing your customers with accurate, real-time account and product information at all times.



Features

REAL-TIME INTEGRATION

- · Real-Time ERP Ordering
- · Real-Time Product Info
- · Real-Time ERP Pricing
- · Real-Time Stock Availability
- · Real-Time Account Info
- · Real-Time Order History
- · Real-Time Reports

CUSTOMER SELF-SERVICE

- · Account Information
- · Order History
- · Invoices/Credit Notes
- · Order Lists
- · Quick Order Facility
- · Repeat Orders from History
- · Shipping Addresses

ORDERING

- · 24/7, 365 Ordering
- · Order Directly to ERP
- · Favourite Products
- · Guest Checkout
- In-Store Product Pick-up
- · One Page Checkout
- · Multiple Payment Options

DISCOUNTS & PROMOS

- · Coupons & Vouchers
- · Discounts
- · Special Offers
- · Multi-Buy Offers
- · Quantity Breaks
- · Related Products

DIGITAL CATALOGUE

- Unlimited Products
- Unlimited Categories
- Product Variants
- · Mobile Responsive
- · Advanced Smart Search
- · Auto-Suggest Search
- · Advanced Filtering

INTERNATIONALISATION

- · Multicurrency
- Multilingual
- Local Market Content

The Experlogix Digital Commerce Platform has significantly helped us to automate and scale as a business. We now have live pricing, stock updates and a better overall handle on our business operations!

- Liam Moore, Alpack